

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Masaya NAGATA

Application No.: 10/022,916

Confirmation No.: 2105

Filed: December 20, 2001

Art Unit: 2143

For: SERVICE MANAGEMENT METHOD,
SERVICE MANAGEMENT PROGRAM, AND
INFORMATION RECORDING MEDIUM
RECORDING THE PROGRAM

Examiner: A. H. Bilgrami

STATEMENT OF SUBSTANCE OF INTERVIEW

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

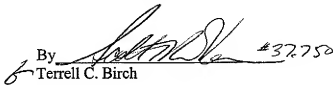
Sir:

Examiner Asghar Bilgrami telephoned Applicant's representative Scott Wakeman on September 17, 2007, to discuss the above-captioned application. The examiner indicated that all claims except claims 15 and 16 were allowable and agreed to allow the application if claims 15 and 16 were cancelled. On September 20, 2007, the Mr. Wakeman telephoned the examiner asked the examiner to cancel claims 15 and 16 by examiner's amendment. The examiner requested that Mr. Wakeman file an interview summary explaining this agreement, and the examiner agreed to cancel claims 15 and 16 by examiner's amendment once this interview summary was filed.

If necessary, the Commissioner is hereby authorized in this, concurrent, and future replies, to charge payment or credit any overpayment to Deposit Account No. 02-2448 for any additional fees required under 37 C.F.R. §§ 1.16 or 1. 17; particularly, extension of time fees.

Dated: September 21, 2007

Respectfully submitted,

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